RS11/MD33 Tips & Tricks 1: Setup/Calibration Utility Troubleshooting Tools

Both the RS11 Setup Utility and the MD33 Calibration Utility have added a few features to assist in troubleshooting and assisting support with configuring.

Calibration Value Checker:

The **Calibration Value Checker** shows the configuration values, calculated, that will be sent to the RS11 or MD33. The **Calibration Value Checker** can be accessed by clicking **Utilities >Calibration Value Checker**.



When the **Calibration Value Checker** is open, a **Calc** button will appear to the left of each analog's **Send** button. This will allow you to check calculations before sending them to the RS11/MD33. See the example below of the RS11 Setup Utility.

	A1 O Port	A2 O Port	A3 O Port	A4 OPort Stbd	A5 O Port	A6 OPort
Field	Rudder -	Oil Press 👻	Trans Oil Temp 🛛 👻	Fuel Level 👻	Batt Volts (P) 🛛 🗸	Alt Volts 👻
Display units	degrees (°) 🛛 🔻	psi 👻	Fahrenheit (°F) 🛛 🔻	% w/ Capacity 🛛 👻	Volts (V) 👻	Volts (V)
Sense Volts 1 field Value 1	0	0	0	0	0	0
Sense Volts 2 field Value 2	10 100	10 100	10 100	10 100	10 10	10 10
	Calc Send	Calc Send	Calc Send	Calc Send	Calc Send	Calc Send

When you click the **Send** button or **Config>Update All** and update your RS11/MD33, you can check the configuration values side by side with the query to see if correct values sent.





Troubleshooting Console:

The **Troubleshooting Console** logs all functions related to updating the RS11/MD33, including queries, calculation results, and updating results. Any other errors that occur during the "Connected" state will be recorded here, as well.

To access the **Troubleshooting Console**, either click **Help>Troubleshooter Console**, or press **Ctrl** + **Alt** + **T**.

to RS11 (Ser#0000)] Sense_current (Off) Help 2013-02-28 10:06:39,info,: Query Printout :,A4= Port Cpres[+1097,-013,@] Help F1 Troubleshooting Console Ctrl+Alt+T FFF 2013-02-28 10:06:39,info,: Query Printout :,A5= Stbd Level[+3981,-046,@] 2013-02-28 10:06:39,info,: Query Printout :,A6= Port Ttemp[+3434,-033,5] E		Console Display	
About SERRPM.,1,0000,, SERRPM.,1,0000,, Clear Console Data Data Data Data Data	o RS11 (Ser#0000)] Help Help F1 → Troubleshooting Console Ctrl+Alt+T About	Sense_current (Off) 2013-02-28 10:06:39,info,: Query Printout ::,A4= Port Cpres[+1097,-013,@ Sense_current (Off) 2013-02-28 10:06:39,info,: Query Printout ::,A5= Stbd Level[+3981,-046,@ 2013-02-28 10:06:39,info,: Query Printout ::,A5= Stbd Level[+3981,-046,@ 2013-02-28 10:06:39,info,: Query Printout ::,A6= Port Ttemp[+3434,-033,5 FFFI Clear Console Hide Data Console	≥] 〕 E ▼ Open Email Utility

This console can be emailed to us, for further troubleshooting, if necessary. Click Open Email Utility to open the email console.

Console Display	
Sense_current (Off 2014-06-06 09:51: Sense_current (Off	f) 22,info,: Query Printout :,A3= Port Trans Temp [+2550,+009,4] f)
2014-06-06 09:51: Sense_current (Off	22,info,: Query Printout :,A4= Port Fuel Level [+0000,+025,0]
2014-06-06 09:51: 2014-06-06 09:51: 2014-06-06 09:51: 2014-06-06 09:51: \$ERRPM,.0.0000,	22,info,: Query Printout :,A5= Port Batt Volts [+0000,+001,0] 22,info,: Query Printout :,A6= Port Alter Volts [+0000,+001,0] 22,info,: Query Printout :,
	Clear Console Data Hide Console Utility
Name:	Mike
Your Email:	mike@yahoo.com
Subj:	Test error
Comment:	Test error to send
Config File:	C:\Users\MikesPC\Documents\myRS11Setup_files\P_p res_rudr.cfg
Screenshot File:	C:\Users\MikesPC\Documents\myRS 11Setup_files\09_52_04.jpg
Send Email	L Contraction of the second se

Just fill out the information. Click **Browse** to attach a config file. Click **Screenshot** to attach a screenshot. Click **Send Email** to send. We have set up special email accounts for the RS11 and MD33 to receive these troubleshooting emails for quicker response.